

Title: SYSTEMS AND METHODS FOR FRAUD MANAGEMENT IN RELATION TO STORED VALUE CARDS

REPLACEMENT SHEET

500

www.mybankscard.com@srvsun4a.fdesg.ldc.com

08/05/03 01:56 PM

To: nathan.damieno@firstdatacorp.com,  
joan.rhode@firstdatacorp.com, dennis.guetterman@firstdatacorp.com,  
michael.a.martinez@firstdatacorp.com, lakshmi.anupindi@firstdatacorp.com

cc:

bcc:

Subject: Fraud Alert

The following account is found to be fraudulent during the purchase of Gift Card from www.mybankscard.com. Please login to the reporting site and analyze further to make decisions.

Order Date: Tue, Aug 5, '03

Product Type: GRCG

Purchaser Name: smith, tyrone

Account Number: 4820700100903306

Amount: \$40.00

Address: 536 AUTUMN GLEN RD

City: COLUMBIA

State and Zip SC - 29229

Deny Reason: TOO MANY CARDS ORDERED

Related Gift Cards: 4170040037801224

4170040037801232

4170040037801240

4170040037801257

Please login to <http://ecaptcat.firstdataclients.com/FirstDefender> for First Defender Web Site.

Fig. 5